

Report from the CIOB



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Overview

- Top Help Desk Issues
- OMA Data Submission to the State
- The Future of OMA



Top Help Desk Issues

Question: How can I get my OMA password?

Solution:

- Call the DMH Help Desk at (213) 351-1335.
- OMA Login = IS Login

Question: How do I enter a Baseline / KEC / 3M?

Solutions:

- Schedule a training class
- Obtain the User Manual

Both can be done through the OMA Wiki Page:

<http://www.dmhoma.pbwiki.com>.



Top Help Desk Issues

Question: Why doesn't the episode show up on screen?

Solutions:

- Double-check that the client has an open episode in the IS.
- Double-check that the open episode belongs to the provider number you are associated to. Submit a Rendering Provider Form to update the IS.
- OMA receives new episodes every two hours. Re-check for episode after 2 hours.

Rendering Provider Form found here:

http://dmh.lacounty.info/hipaa/cp_ISForms.htm



Top Help Desk Issues

Question: Why is the episode ID not highlighted or underlined?

Solutions:

- A Baseline has already been created for that episode. Check “Baseline Exists” field at end of episode line.
- Make sure that you are associated to the correct provider. If not, submit a Rendering Provider Form found here:
http://dmh.lacounty.info/hipaa/cp_ISForms.htm



Top Help Desk Issues

Question: Why is the episode id showing with provider number only?

Example: Episode ID = 1234 instead of 1234A001

Solution:

- Go ahead and click on the provider number 1234 if the episode ID doesn't show up.
 - As long as it is the correct provider and the correct admit date, you should be able to proceed with creating the assessment.



Top Help Desk Issues

Question: How do I delete or fix an assessment if I made a mistake?

Solution:

- Fill-out and submit an “OMA Data Change / Deletion Form”. OMA Data Change / Deletion Form can be found on the OMA Wiki page: <http://www.dmhoma.pbwiki.com>



Submission to the State

Two Components

- Provider XML Submission to OMA
- OMA to State Reporting Process



Provider XML Submission to OMA

- Export of assessments from third-party applications
 - Examples: Caminar, SeginusABC
 - Format: XML (Extensible Markup Language)
 - Translation based on DMH-written specification (XSD)
- Submission using Secure Internet File Transfer
- Import of assessments into OMA
 - Create a unified database for submission to State
 - Assessments viewable within OMA after submission



Provider XML Submission to OMA

■ Status

- ☐ Current XSD given to application developers;
Updated XSD pending
- ☐ Import Process under development by DMH
 - Develop standards for assessment completeness
 - Validation of data against IS data
- ☐ Testing: September



OMA-to-State Reporting Process

- Extract State-mandated measures from OMA
- Translate OMA data into State data structure (XML)
 - Based on State-written specification (XSD)
- Upload to State ITWS website in MHSA section
 - Process managed by DMH
- Certification determined by State
 - Expected Certification: August



The Future of OMA

■ OMA Upgrade

- ☐ In Planning Stage
- ☐ Target: December
- ☐ One of our objectives: Improved Performance
- ☐ Looking for User Input

■ Support for Additional Programs

- ☐ Specialized Foster Care (SFC)
- ☐ Additional programs coming (FCCS, ACS)



Contact Information

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