



COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH  
 Program Support Bureau - MHSA Implementation & Outcomes Division



# Outcome Measures Application (OMA) Users' Group

## May 27, 2015 Meeting Minutes

Contact Us: [FSPOutcomes@dmh.lacounty.gov](mailto:FSPOutcomes@dmh.lacounty.gov) [FCCSOutcomes@dmh.lacounty.gov](mailto:FCCSOutcomes@dmh.lacounty.gov) [PEIOutcomes@dmh.lacounty.gov](mailto:PEIOutcomes@dmh.lacounty.gov)

<p><b>In Person:</b>          Kara Taguchi, DMH MHSA Implementation          Omar Vasquez, DMH CIOB          Mychi Hoang, DMH MHSA Implementation          Alejandro Silva, DMH MHSA Implementation          M. Frances Pavon-Lara, DMH MHSA Implementation          George Eckart, DMH MHSA Implementation          Ivy Levin, DMH MHSA Implementation          Josh Cornell, DMH MHSA Implementation          Leanor Johansen, DMH MHSA Implementation          Miguel Juarez, DMH MHSA Implementation          Odre Miller, DMH MHSA Implementation          Michael Chong, DMH CIOB          Tsu Yen Chen, DMH EOB          Yivette Odell, DMH TAY          Anita Li, Hillside          Isaac Galindo, Hillside          Patricia Burton, Shields for Families</p>	<p><b>Via Webinar:</b>          Trevor Powell, Alcott Center          Viola Garcia, Child &amp; Family Center          Jessica Pena, Child &amp; Family Guidance Center          Marcelita Cobian, ChildNet Youth &amp; Family Services          Leticia Ramirez, Children's Bureau          Guadalupe Puente, Community Family Guidance Center          Lorena Rodriguez, Community Family Guidance Center          Vanessa Hurtado, Community Family Guidance Center          Jackie Gonzalez, David &amp; Margaret Youth &amp; Family          Christian Irigoyen, Didi Hirsch          Janette Hernandez, Didi Hirsch          Lisset Gonzalez, Didi Hirsch          Miriam Gonzalez, Didi Hirsch          Natasha Munguia, Didi Hirsch          Raya Akopian, Didi Hirsch          Sae Lee, Didi Hirsch          Vanessa Lopez, Didi Hirsch</p>	<p>Miriam Bailey, DMH          Joyce Chiang, DMH ADAS          Belen Fuller, DMH TAY          Shirley Flournoy, DMH TAY          Rosaura Ruiz, Eisner Pediatric &amp; Family Med Ctr          Michael Olsen, ENKI          Alicia Gonzalez, Foothill Family Service          Karen Chavira, Foothill Family Service          Melissa Pace, Foothill Family Service          Alex Lomeli, Hathaway-Sycamores          Kelly Colantuano, Mental Health America of LA          Trinh Phan, Mental Health America of LA          Elnora Dower, Shields for Families          Javiera Sobalvarro, Shields for Families          Vanessa Cortez, Shields for Families          Rosa Barajas, OTTP          Jennie Maurer, OTTP          Fonda Tokushige, Tessie Cleveland</p>
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Agenda Item #	Description	Discussion	Action
2	Review of Minutes and Action Items from 9/16/14 Meeting (Mychi Hoang)		Address comments and corrections with Mychi: <a href="mailto:mhoang@dmh.lacounty.gov">mhoang@dmh.lacounty.gov</a>
3	OMA Development Update (Omar Vasquez and Kara Taguchi)	<p><b>PEI OMA Update</b></p> <ul style="list-style-type: none"> <li>• PEI OMA Version 1.5, incorporating MAP, TF-CBT, and Triple P and data collected by CiMH was released on February 9<sup>th</sup>. Only pulled in “active” treatment cycles as of last submission to CiMH. Providers can view historical data submitted to CiMH in the historical data view.</li> <li>• Release scheduled for today that will add Mindful Parenting Groups EBP and associated questionnaires.</li> </ul> <p><b>FSP/FCCS OMA Update:</b></p> <ul style="list-style-type: none"> <li>• Working on integrating IBHIS and IS client and episode data for FSP/FCCS OMA</li> </ul> <p><b>Question to users: How can we improve your user experience with PEI OMA?</b></p> <p><b>Answer:</b> Provide sharepoint IDs on PEI deletion change requests like FSP/FCCS. It helps with tracking large clean up efforts.</p> <p><b>Answer:</b> Make PEI OMA compatible with other browsers</p> <p><b>Answer:</b> Allow users to return back to the page they were at when they were kicked out of the system so they can pick up where they left off when they sign back in.</p> <p><b>Answer:</b> Have access to print reports through the PEI OMA system on what is pending for submission.</p> <p><b>Answer:</b> Speed up the time it takes to get SecureID Tokens to enter data.</p>	

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4	<b>PEI General Learning Networks (George Eckart)</b>	<b>General Learning Network (GLN)</b> <ul style="list-style-type: none"> <li>• Launched the GLN for other PEI practices that do not have a dedicated LN in March with our first webinar.</li> <li>• GLN's are designed to provide some basic support, skills, info, and training on how to maximize your practice and data collection with the reports we provide to our providers</li> <li>• GLN's consist of two one-hour online courses and a live face-to-face meeting on how to understand and analyze the data in your reports</li> </ul>	For more information about PEI General Learning Networks, visit the PEI Outcomes page on our Wiki: <a href="http://dmhoma.pbworks.com/w/page/36104184/PEI%20Outcomes">http://dmhoma.pbworks.com/w/page/36104184/PEI%20Outcomes</a>
5	<b>HEAT Tickets for PEI OMA (Odre Miller)</b>	<b>Entering End of Treatment Information Before Posts</b> <ul style="list-style-type: none"> <li>• Users call in HEAT tickets indicating that when trying to enter Post questionnaires, there is no option to select "Post" for questionnaire type.</li> <li>• Once a user enters all required Pre questionnaires, the end of treatment button becomes enabled. In order to enter Post questionnaires, users must first enter End of Treatment Information.</li> <li>• After End of Treatment Information is saved, users can enter Post questionnaires. They are required to acknowledge all Post questionnaires if the client completed the EBP. If the client dropped out, the treatment cycle can be closed without saving Posts.</li> </ul> <b>Browser Compatibility for Viewing Treatment Cycles:</b> <ul style="list-style-type: none"> <li>• April OMA Newsletter featured an article about changing your browser to compatibility view to enable users to view treatment cycles. Some users were getting an error with some versions of Internet Explorer or your browser default settings.</li> </ul>	You can access the April OMA Newsletter at the following link. <a href="http://dmhoma.pbworks.com/w/page/95754338/OMA%20Newsletter">http://dmhoma.pbworks.com/w/page/95754338/OMA%20Newsletter</a>
6	<b>OMA Alerts for FSP, FCCS, and PEI (Mychi Hoang)</b>	<b>OMA Alerts:</b> <ul style="list-style-type: none"> <li>• We are eliminating our Yahoo Alert Groups and have created OMA Alert Groups</li> </ul>	To subscribe to email alerts or unsubscribe, send an email to appropriate email box:

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		<p>through each of our mailboxes.</p> <ul style="list-style-type: none"> <li>• Alert email groups will send out information about any outages in the system, data related issues, or to provide updates to users.</li> <li>• Anyone previously signed up for OMAChat, FCCSOMA, or PEIOutcomes Yahoo groups have been copied over to new mailing lists. We will eventually decommission the use of Yahoo groups for user alerts.</li> <li>• People who attend initial outcome related trainings will ask if they want to be added to email alerts.</li> </ul>	<p>FSP:  <a href="mailto:FSPOutcomes@dmh.lacounty.gov">FSPOutcomes@dmh.lacounty.gov</a></p> <p>FCCS:  <a href="mailto:FCCSOutcomes@dmh.lacounty.gov">FCCSOutcomes@dmh.lacounty.gov</a></p> <p>PEI:  <a href="mailto:PEIOutcomes@dmh.lacounty.gov">PEIOutcomes@dmh.lacounty.gov</a></p>
7	<b>Open Forum: Other User Issues and Concerns</b>	<p><b>Question:</b> Will today's release/update affect FSP/FCCS OMA users?</p> <p><b>Answer:</b> No, today's release only affects PEI OMA.</p> <p><b>Question:</b> Omar announced that FSP OMA will be supporting IBHIS, does that mean OMA will be linked to IBHIS?</p> <p><b>Answer:</b> OMA will be able to recognize clients and episodes that exist in IBHIS like OMA does with the IS now.</p> <p><b>Question:</b> In regards to FSP Partnership dates – say a client was county-wide approved for enrollment at a given date but this client wasn't opened or seen at our agency until a later date. What date should be used for the partnership date, countywide or the day we see them?</p> <p><b>Answer:</b> The partnership date/ enrollment date is the first day that you deliver FSP services. The partnership date cannot predate the countywide authorization date as you need authorization to enroll.</p>	
8	<b>Next Meeting</b>	<ul style="list-style-type: none"> <li>• TBD</li> </ul>	