OMA

Outcome Measures Application

Newsletter

The DIG

On behalf of the MHSA Implementation and Outcomes Unit, I want to take a moment to reflect back on the last year.

Adapting to change has been a theme over the last several years. In 2011, I am proud of the strides made to implement evidence-based and promising practices, including attending training, participating in ongoing support to enhance service quality, and collecting and entering outcome data. Our first PEI outcome reports have been produced by California Institute for Mental Health (CiMH) for the practices of Trauma Focused Cognitive Behavioral Therapy and Triple P Parenting and demonstrate that these practices are making a big difference in the lives of the clients being served!

While we have seen a steady increase in the number of providers entering their outcome data into the PEI OMA, there are still many providers who have yet to do that. In order to better understand the impact of PEI practices and provide feedback to clinicians, the Department is mandating that all PEI providers delivering PEI OMA practices, start entering their outcome data into the PEI OMA by February 1, 2012. If your agency is delivering a practice that reports outcomes to CiMH for PEI, please ensure data is being collected and reported on time. We are providing additional training on outcome measures and on use of the PEI OMA to accommodate any provider who has not yet had training. I cannot stress enough the importance of collecting, entering and using the outcome data to ensure quality of service.

Both the Department and providers are learning quite a bit about how to implement such large-scale changes. In 2012, we will continue that learning through provider collaboratives that focus on data and program-informed learning and application, with the ultimate goal of increasing service quality.

I wish each of you the happiest of holidays.

Debbie Innes-Gomberg, Ph.D
District Chief, MHSA Implementation & Outcomes Unit, Program Support Bureau, County of Los Angeles Department of Mental Health

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Kara's Corner

As the year is coming to an end, I want to update you on a few things we have been working on. We have been working very hard on completing the FSP Employment Reports. We hope to release about 5 different reports related to employment in the coming weeks. So far, we have noticed there aren't many changes that get reported in OMA related to employment, and many clients are often unemployed. Take the time to review your employment data you have entered for clients. Make sure you have entered a years worth of history of employment on the baseline. Report all employment changes, remembering to indicate the client's complete employment status and the effective date of any employment change. Also make sure you are not reporting that the client is unemployed and employed at the same time. These few steps will go a long way in improving data quality and ensuring data for most of your clients are included in the employment reports.

The MHSA Implementation & Outcomes Unit, in conjunction with CIOB, has made additional progress related to PEI Outcomes. On November 29, we released the first revisions for Phase II of PEI OMA. We added in the Revised Behavior Problem Checklist (RBPC), enabling data to be collected for Brief Strategic Family Therapy (BSFT), Multidimensional Family Therapy (MDFT) and the Strengthening Families Program (SFP). More changes are being planned including adding some features that enable users to make additional edits to information and delete records in the PEI OMA. PEI reporting is well underway. We showed drafts of our first PEI Outcome reports a couple weeks ago and are working to make the final revisions for release.

On behalf of our whole team, we want to wish you a wonderful holiday season and look forward to working with all of you in 2012.

Staff Feature - Robin Ramirez

What is your role in the Implementation Unit? I dabble in a little of everything within the unit. I provide OMA technical assistance and I am the Older Adult liaison when it comes to OMA issues. I work with the age group leads on developing OMA reports and other data requests. I'm currently involved in the distribution of Prevention and Early Intervention outcomes. I collect the data for the Service Area Navigators and coordinate the responses for the Mental Health Services Act annual update.

What is your favorite thing about working with OMA? My favorite thing about working with OMA is to see the data come to life in reports, especially when the reports show that the data is moving in the right direction.

Tell us a little about your family. I'm married with two girls (14 and 9).

What are some of your hobbies? I enjoy doing anything that makes me laugh. I enjoy making party favors such as invitations, banners, cupcake toppers, etc. I go to the movies a lot with my husband and like to play the drums on Rock Band with the kids. I love to eat Italian food. I love to watch the TV show "The Office" and my new favorite show is "The New Girl". I also enjoy boating and relaxing at the lake.

What are five things you can't live without? My family, my best friend, a DVR, an iPhone, and laughter.

Tell us three random things about yourself.
- I grew up in the Boyle Heights neighborhood of Los Angeles.
- I graduated with a B.A. in Sociology from UCLA and a Masters in Public Administration from Cal State Northridge.
- I've worked for the County of Los Angeles for 12 years.

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Internet Reports in OMA

Are you wondering what reports are available to OMA users? If so, take this time to familiarize yourself with the internet reports available via OMA. There are a number of reports available for the Full Service Partnership (FSP) and Field Capable Clinical Services (FCCS) programs. The reports include a detailed look at a given provider including provider to program comparisons.

Access to the reports is available through the Internet Reports application. Users will be able to access this application by logging on to the OMA and clicking the Reports button in the upper right hand corner of the screen.

There are currently twelve living arrangement reports for the FSP program:

- Annualized Living Arrangement Graph - Clients by Program and Residential Type
- Annualized Living Arrangement Graph - Clients by Provider and Program
- Annualized Living Arrangement Graph - Clients by Provider and Program Comparison
- Annualized Living Arrangement Graph - Days by Program and Residential Type
- Annualized Living Arrangement Graph - Days by Provider and Program Comparison
- Annualized Living Arrangement Statistics
- Annualized Living Arrangement Summary
- Current Living Arrangement
- High Outlier Residential Status
- Living Arrangement
- Living Arrangement Exceptions

The reports range from graphic representations of annualized pre-post living arrangements for an FSP age group by days and by clients, to your client's current living arrangement status. These reports not only illustrate the improvement in your client's living arrangement but also can help you with monitoring their progress. The living arrangement exceptions report helps you identify those clients that have been excluded from the living arrangement reports due to errors in the data entered in the Baselines and Key Event Changes. The High Outlier Residential Status report allows you to identify those clients that have an excessive number of days being homeless, in a hospital setting and/or jail.

For the FCCS program, there are eight reports available:
- FCCS Percent Yes Responses at Update

You can access the reports from the page illustrated above. It is accessed by clicking on Internet Reports at the top right corner of the screen after you log into OMA.

- FCCS Percent Yes Responses at Update Report at Program Level
- FCCS Residential Status at Baseline
- FCCS Residential Status at Update Report
- FCCS Residential Status at Update Report at Program Level
- FCCS Response at Baseline Active Baseline
- FCCS Response at Baseline All Baseline
- FCCS Response Exception

The FCCS reports the percentage of "yes" responses at baseline, the client's residential status at baseline and compares the percent of yes responses for each question on the baseline to responses for the same clients on a specified update. If a single assessment doesn't meet criteria for a client, all related assessments are excluded and they are included in the FCCS Response Exception report.

The MHSA Implementation & Outcomes Unit is available to support your reporting needs. Please contact Robin Ramirez if you have any report questions, rramirez@dmh.lacounty.gov or (213) 251-6832.

For step-by-step instructions on accessing reports, log on to the DMH OMA wiki website: http://dmhoma.pbworks.com. Click on the link: How do I use OMA Reports?

For information on how to fix the reports, log on to the DMH OMA wiki website: http://dmhoma.pbworks.com. Click on the link: How do I fix problems with Reports?

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A New Venture for the MHSA Implementation & Outcomes Team

The MHSA Implementation & Outcomes Team is making plans for a new addition to the FSP and FCCS training schedule, and we need your help. A course for advanced FSP/FCCS training is being developed. We are looking for two groups of providers to assist us in making the course practical, relevant and on the mark.

We are looking for a few providers who are using the OMA for FSP or FCCS and do not feel they understand the utility of the data being collected or how to use the reports that are available to their agency. We are also looking for a few providers that feel very comfortable with the OMA who are familiar with Internet Reports, and use reports regularly (even if you created them) or use data that can be mined out of the system to make clinical decisions.

From these two groups we plan on generating a training approach targeting users who are familiar with the data elements of OMA but still have questions. We will also use this group for input on developing a manual that can guide providers on how to maximize information that can be gleaned out of the OMA.

If you would like to be in on the ground floor as this training is developed please call either Richard Hoskins: (213) 251-6865 or Robin Ramirez: (213) 251-6832. We welcome your input and participation and look forward to working with you on this project.

Triple Check Those Dates!

Phase II of PEI OMA is going to include the ability to edit and/or delete mistakes, but for now there is one very easy thing that you can do to avoid errors.

Double-check the "Date of First Session" when you are entering the "Beginning of Treatment Information" on your client! If you put in the wrong date in this screen and SAVE it, you may be stuck! That "Date of First Session" determines which assessments are done and it also determines the due date for each of those assessments. We've seen a couple of users who put the wrong date in and saved it, and now they are unable to enter Outcomes for that client until we roll out the new version of PEI OMA.

This also holds true for entering the "Date of Last Session": double and even triple check the "Date of Last Session" before you hit SAVE!

Finally, we have noticed that some users have started their clients in the wrong EBP – even the wrong reporting unit. It's always important to carefully sort all the assessments you're entering in PEI OMA, and it's important to check the top of the screen to make sure that you're entering those assessments where you mean to!

For more information about PEI Data Entry Mistakes, please check this page on our OMA wiki: www.tinyurl.com/8xbkjf7
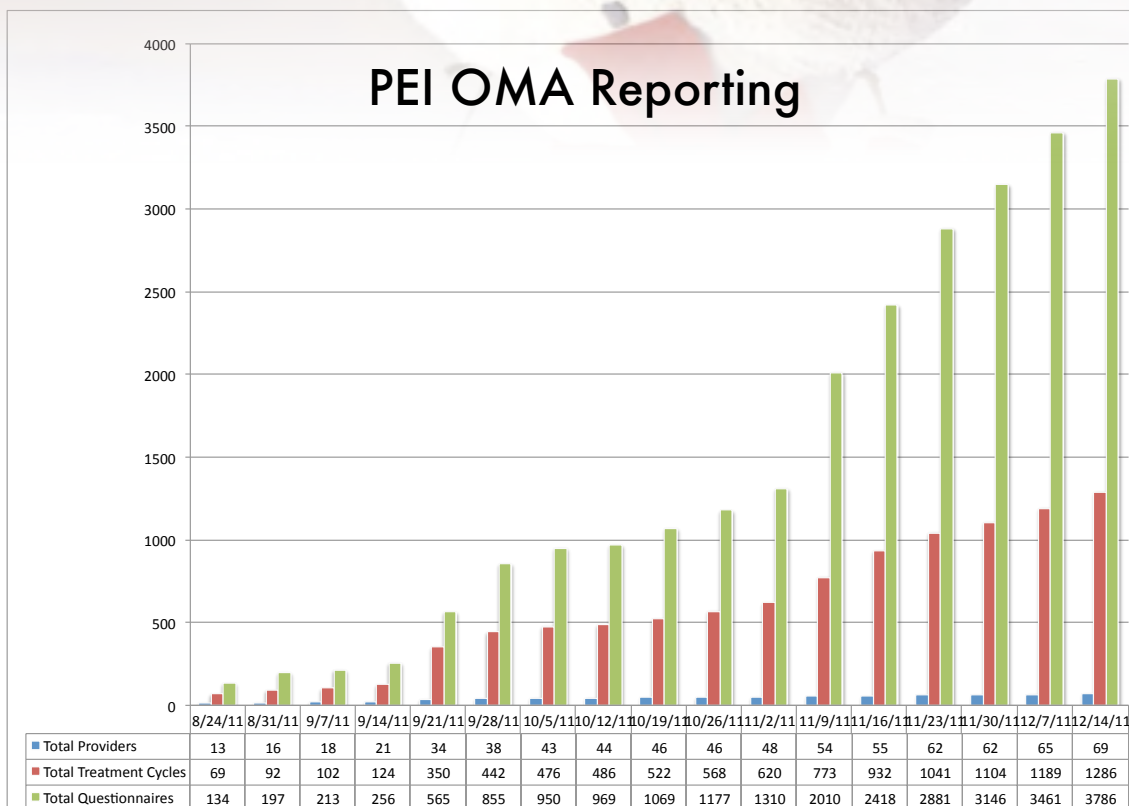

Beginning of Treatment Information

Therapist ID/Staff Code   Lookup...
Date of Intake
Date of First Session
DSM-IV Code Principle Axis I-Intake   Lookup...
Age at First Session

Double Check "Date of First Session" before you SAVE!

Save   Cancel

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PEI OMA Reporting

	8/24/11	8/31/11	9/7/11	9/14/11	9/21/11	9/28/11	10/5/11	10/12/11	10/19/11	10/26/11	11/2/11	11/9/11	11/16/11	11/23/11	11/30/11	12/7/11	12/14/11
■ Total Providers	13	16	18	21	34	38	43	44	46	46	48	54	55	62	62	65	69
■ Total Treatment Cycles	69	92	102	124	350	442	476	486	522	568	620	773	932	1041	1104	1189	1286
■ Total Questionnaires	134	197	213	256	565	855	950	969	1069	1177	1310	2010	2418	2881	3146	3461	3786

The above graph illustrates the current statistics for PEI Outcomes. We have steadily increased the number of providers entering data into the system but only 32% of PEI OMA providers have entered data since it went live in July 2011. We hope to reach 100% with Providers' cooperation.

OMA Training is offered to all OMA users. It's a good idea to get trained or retrained if you have not attended one in the last 2 years because the system continually changes. Check the OMA Wiki for more info: http://dmhoma.pbworks.com

OMA Users Group is for our providers! Take advantage of this opportunity to dialogue with DMH folks. Next meeting: January 25, 2012 from 3:00 - 4:30 p.m. at 695 South Vermont Avenue, 15th Floor, Los Angeles, 90005

COGNOS LAB doubles as an OMA walk-in lab. Open to all OMA users who would like some one-on-one time with the Data team to tackle some data entry issues. Every other Monday, 10am - Noon. Next lab: January 16, 2012