



Newsletter  
**OMA**

*Outcome Measures  
Application*



Issue No. 4

April 2012



**Debbie Innes-Gomberg, Ph.D.**  
District Chief, MHSA  
Implementation & Outcomes  
Division, Program Support Bureau,  
County of Los Angeles Department  
of Mental Health

## The DIG

Over the last year counties have been given additional responsibilities related to the management and administration of the Mental Health Services Act. Many counties are already collecting outcomes for programs beyond Full-Service Partnership (FSP) and are looking to one another to identify and use measures common across counties. The major advantage to adopting measures already in use by other counties for similar services is that it allows for comparisons across counties and promotes county-to-county learning and collaboration. It also may ultimately make it easier for providers who have contracts in multiple counties. This emerging approach is being called “statewideness.”

Just as we in Los Angeles are promoting provider-to-provider learning, we are also engaging in opportunities for county-to-county learning, including establishing future statewide regional data networks that will focus on helping counties strengthen their capacity to formulate and conduct evaluations, analyzing data, and engaging stakeholders in evaluation efforts. These opportunities, coupled with multiple Mental Health Services Oversight and Accountability Commission efforts to quantify the impact of the MHSA, very clearly point to a need to utilize functional client outcome measures to improve care and to demonstrate the effectiveness of services.



IS

Integrated System

PEI

Prevention Early Intervention

## Kara's Corner

I hope you all are enjoying the arrival of spring. Our spring started with the Integrated System (IS) off-line in order to make software changes to comply with new HIPAA 5010 rules. We thought the IS shutdown would be a great time for providers to catch up on outcomes. In the first few days of the shutdown, our unit noticed a number of helpdesk tickets related both to the FSP/ Field Capable Clinical Services (FCCS) OMA and the Prevention Early Intervention (PEI) OMA. Providers were having difficulty editing assessments and were unable to use some features. The problem was traced back to a process that verifies a user's association to a provider site that did not finish loading prior to the shut down. This resulted in the OMA not knowing which users were authorized to make changes on behalf of a provider site. We were able to get back on track with a few days to spare before the IS came back on line on April 2<sup>nd</sup>. Hopefully you were able to take advantage of at least a portion of the IS down time to work on outcomes.

We have started producing some draft reports measuring change between pre and post questionnaires for clients participating in a PEI Evidence-Based Practice (EBP). It is important to report the outcomes you are collecting for PEI. We are seeing fewer outcomes than expected for the number of clients that we see claimed to PEI. In the next couple of months, look for the PEI Learning Networks to get off the ground, the release of FSP/FCCS OMA 3.4, and the creation of more reports.





# FSP

## Employment Reports

The next adventure in FSP outcomes is Employment Reports. The new reports will include a graphic representation of FSP employment history and changes while enrolled in the program. Employment data will be reported at the program, provider, and client level. Reports will include annualized pre/post comparisons of employment showing a percent change by employment type. Because not all the data will meet the reporting requirements, exception reports will be created at the provider and program level for excluded data, enabling providers to clean their data. Statistical reports will also be created to show total assessments, the number of assessments excluded from the analysis, percentage excluded, total tenure, average tenure, and annualization factor.

We hope to notice change over time by seeing increases in the amount of clients that are employed and the length of time that clients are employed. The Mental Health Services Act (MHSA) Implementation & Outcomes Division is available to support your data reporting. Please contact Robin Ramirez if you have any report questions, [r Ramirez@dmh.lacounty.gov](mailto:r Ramirez@dmh.lacounty.gov) or (213) 251-6832.

Below is a sample of an Employment Report that will be made available to OMA users.

**COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH  
PROGRAM SUPPORT BUREAU - MHSA IMPLEMENTATION & OUTCOMES DIVISION  
Employment Report Statistics by Program**

**All Provider**

CurrentProgramName	TotalBaselines	CleanBaselines	InvalidBaselines	PctExcluded	TotalTenure	AvgTenure	Factor
FSP-Adult	7,584	4,046	3,538	46.7%	3,286,821	812	.45
FSP-OlderAdult	709	416	293	41.3%	293,739	706	.52
FSP-Transitional Age Youth	2,820	1,380	1,440	51.1%	896,862	649	.56

# Tip: Data Changes in OMA



Our OMA Staff processes a lot of Data Change Deletion Requests (DCDR) but many we see are actually things that users can change themselves. The chart below lists those changes that you can make on your own so that you do not have to submit a DCDR. If you have a problem with an assessment that you cannot delete or edit on your own, you will still have to submit a DCDR. Forms can be obtained from the OMA Wiki at: <http://dmhoma.pbworks.com>

## OMA Changes You Can Make On Your Own!

<p>FSP and Wraparound FSP</p>	<p><b>Partnership Date:</b> You can change the Partnership Date on the Baseline to a later date. Note: You cannot change the Program Effective Date or Inactive Date in the Client Programs Group table; therefore, you cannot change the Partnership Date to an earlier date on your own.</p>
	<p><b>Assessment Dates:</b> You can change the Assessment Date on the Baseline, KEC, and 3M to another date that falls within the episode being used. Make sure the rest of the data in the assessment is correct for that assessment date.</p>
	<p><b>Reminder:</b> You can edit everything on Baselines, KECs, and 3Ms that come below the Assessment Date.</p>
<p>FCCS</p>	<p><b>Assessment Dates:</b> You can't change an Update to a different time (a 6 Month to a 12 Month, for example), but you can change the Assessment Date to make sure that it falls in the correct window. Make sure all the data in it is valid for the revised time period.</p>
<p>PEI</p>	<p>Some of the information in <b>Beginning of Treatment</b> can be changed, and some cannot. Be extra careful with the Date of Intake and Date of First Session, since those cannot be changed once you hit Save. Diagnosis and Staff Code can be changed.</p>
	<p><b>“Unable To Collect”:</b> If you accidentally mark a Questionnaire “Unable to Collect,” you can edit that by unchecking “Unable to Collect” and entering the scores. Note though that you CANNOT delete the scores and check “Unable to Collect.”</p>

## Staff Feature

## Richard Hoskins, Ph.D.

**What is your role in the Implementation & Outcomes Division?** The majority of my day is spent analyzing the OMA deletion requests that are sent to us to fix FSP and FCCS data problems. I am also involved in a variety of trainings related to MHSA and outcomes. I do the trainings with John Flynn regarding FSP and FCCS and I am working with the PEI team doing trainings for the OQ measures and the UCLA PTSD-RI.

**What is your favorite thing about working on the OMA Data Team?** My favorite thing about working in the OMA Data Team is the team itself. Debbie and Kara have brought together a very skilled and talented group of people that still know how to have fun and care about each other. The amazing thing about that is that we are all very different, with different interests and tastes, but we are all genuinely invested in each other.

**When and how did you get started in the field of Mental Health?** A few years after Freud started his private practice I opened my own clinic...just kidding. I started doing volunteer work at a crisis telephone hotline in Houston, TX while I was in college. The midnight to 4 a.m. shift was a real eye opener for me to the pains and problems people were having, and the start of a variety of different counseling experiences I have had over the last 35 years.

**Tell us a little about your family.** I have been married to my wife Randy for 30 years this December (she has already achieved sainthood) and we have three great kids. Our son is 22 and will graduate from Cal State Fullerton soon, our oldest daughter is in college and is working at a residential Alzheimer's program, and our youngest daughter is in high school and on the tennis team.

**What are some of your favorite hobbies?** Home repair and maintenance, home maintenance and repair, and fixing up our home.

**What are five things you can't live without?** 1. My wife, 2. My kids, 3. The Angels winning the World Series, 4. The Angels winning their division, and 5. The Angels beating the Dodgers in the Freeway Series.

**Tell us three random facts about yourself.** 1. I am a 5<sup>th</sup> generation Native Californian, 2. For me, exotic food is steak and rice, and 3. I wrote my dissertation on an Apple IIe with 55k.



## PEI Training Facts

As of 4/18/12, 297 people have been trained in PEI OMA Data Entry and 100 people are signed up to receive the PEI Alert Messages.

As of 3/12/12, 1,933 people have attended the PEI trainings conducted by the Implementation & Outcomes Division.

Since July 2011, we have conducted 80 PEI Outcome Measure trainings:

PHQ-9: 11 trainings

ECBI/SESBI-R: 14 trainings

PTSD-RI: 18 trainings

YOQ/OQ/YOQ-SR: 21 trainings

TSCYC: 9 trainings

PDS: 4 trainings

RBPC: 3 trainings

# Join Us!



## Contact Us

### FSP

FSPOutcomes@dmh.lacounty.gov

### FCCS

FCCSOutcomes@dmh.lacounty.gov

### PEI

PEIOutcomes@dmh.lacounty.gov

## Information

OMA Training is offered to all OMA users. It is a good idea to get trained or retrained if you have not attended one in the last two years because the system continually changes. Check the OMA Wiki for more information: <http://dmhoma.pbworks.com>

OMA Users' Group is for our providers. Take advantage of this opportunity to dialogue with DMH folks. Next meeting: May 22, 2012 from 1:30 – 3:00 p.m. at 695 S. Vermont Avenue, 15<sup>th</sup> Floor Conference Room, Los Angeles, CA 90005. To participate via WebEx, please email John Flynn at [jflynn@dmh.lacounty.gov](mailto:jflynn@dmh.lacounty.gov)

OMA Lab is open to all OMA users who would like some one-on-one time with the Data team to tackle some data entry problems and/or get DCDR requests approved on-site. The lab is open every other Monday from 10am - Noon at 695 S. Vermont Avenue, Room 712, Los Angeles, CA 90005. Next lab: April 30, 2012. Must RSVP with John Flynn at [jflynn@dmh.lacounty.gov](mailto:jflynn@dmh.lacounty.gov)