



Outcome Measures Application (OMA) Users' Group

September 19, 2012 Meeting Minutes

FSPOutcomes@dmh.lacounty.gov

FCCSOutcomes@dmh.lacounty.gov

PEIOutcomes@dmh.lacounty.gov

In Person:

John Flynn, DMH MHSa Implementation
 Mychi Hoang, DMH MHSa Implementation
 Robin Ramirez, DMH MHSa Implementation
 Miguel Juarez, DMH MHSa Implementation
 Odre Miller, DMH MHSa Implementation
 Michael Villaescusa, DMH MHSa Implementation
 Keri Pesanti, DMH MHSa Implementation
 George Eckart, DMH MHSa Implementation
 Joshua Cornell, DMH MHSa Implementation
 Omar Vasquez, DMH CIOB
 Mirza Fonseca, DMH CIOB
 Robert Levine, DMH Office of Integrated Care Clinical Operations
 Ike Mendoza, DMH Wraparound
 Ranie Riley, DMH WRSEC
 Michael D. Olsen, ENKI
 LaShaun Smith, SSG
 Deetra Briggs, SSG
 Honey Dardashti, The Help Group
 Dominga Usher, Ties for Families
 Greg Walston, SFVCMHC

Via Webinar:

Karina Infante, The Help Group
 Alexis Lomeli, Hathaway-Sycamores
 Christina Kohfield, Children's Institute
 Nataly Portobanco, Foothill Family Service
 Ivan Velazquez, OTTP
 April Tucker, Pacific Clinics
 Sylvia Kimball, OTTP
 Lucy Mendoza, Crittenton SoCal
 Rosa Santana, OTTP
 Monica Marquez, St. John's
 Sherrie Yu, Didi Hirsch
 Kelly Heng, Project 180
 Geri Avila, OTTP
 Alexandra Crooks, Masada Homes
 Sandra Espinoza, Trinity Youth Services
 Sandra Lockwood, Trinity Youth Services
 Kimberly Salinas, Children's Hospital of LA
 Rafael Zaragoza, Child and Family Guidance Center
 Brenda Quintana, Child Guidance
 Lorena Rodriguez, Child and Family Guidance Center
 Veronica Gamboa, Stars Inc.
 Kelly Colantuono, MHALA
 Victoria Morales, Child Guidance
 Shirley Flournoy, DMH TAY
 Diana Wang, Rio Hondo
 Sonya Hines, Childnet Youth and Family Services

Agenda Item #	Description	Discussion	Action
2	Review of Minutes and Action Items from 7/30/12 Meeting (Mychi Hoang)	<ul style="list-style-type: none"> • Followed up with action items from the last meeting. 	Corrections should be addressed with Mychi: mhoang@dmh.lacounty.gov
3	FSP/FCCS OMA Update (Omar Vasquez and Kara Taguchi)	<ul style="list-style-type: none"> • Discontinuation/Validation <ul style="list-style-type: none"> ○ Development of OMA Version 3.4 has started back up and the completion date is targeted at the second week of October. ○ We have completed the Discontinuation/Validation piece which is a major part of the application. ○ We have started internal testing and will hand it over to the Implementation Division when we have completed it. ○ Pre-Release Notes documenting the changes in the version of the application was distributed and discussed. • IBHIS – Integrated Behavioral Health Information System <ul style="list-style-type: none"> ○ DMH is starting to configure our electronic health record called IBHIS. ○ At this time, OMA will remain an outside application of IBHIS because we have a lot of contractors using OMA and it will take a while to figure out the data integration issues. ○ We want to make it easy to navigate between OMA and IBHIS since they will coexist together. ○ We are contemplating on doing a full rewrite of OMA but in the meantime, we are working on significant changes before the rewrite. One of these things will include a forms/item reduction for FSP; we are cutting back on the number of things we collect. ○ Our ultimate goal is to integrate OMA with our electronic health record and to create an electronic submission for our contractors that will work. ○ We don't have a timeline for our revisions, yet, but we want to inform our users of the revisions and we will continue to develop the application with the feedback that we have received from our users. 	

		<ul style="list-style-type: none"> ○ We hope to have the rewrite done by July 2013. ○ Question: Will the Wizard in the update simply populate the client's information when we enter the MIS? <ul style="list-style-type: none"> ▪ Answer: With the Wizard, you will be answering a set of questions and it will determine what it is you are trying to accomplish and take you there. ○ Question: Will there be training for this new OMA Update? <ul style="list-style-type: none"> ▪ Answer: We don't anticipate a need for a training for this version update. We do evaluate the need for training every time we do a release of significant changes. We will communicate the changes to our users either through an OMA Chat or the wiki. However, if you need additional assistance with the new version, we may use the OMA Lab to provide that to our users or accommodate in another way. 	
4	MHIP Update (John Flynn)	<ul style="list-style-type: none"> • MHIP (Mental Health Integration Program) is a new effort that DMH is putting out for PEI. • It is an evidence-based service delivery model that incorporates an evidence-based practice. • MHIP is supposed to go live on October 1. • We are conducting trainings to different levels of staff. If your agency is involved with MHIP, you will probably need to come in for training. • A training schedule is posted on the wiki and can be accessed by clicking on PEI MHIP on the right sidebar or by clicking on this link: http://dmhoma.pbworks.com/w/page/54889262/PEI%20MHIP • We expect every agency involved with MHIP to have at least one person trained by October 1. 	
5	Reports (Robin Ramirez and Kara Taguchi)	<ul style="list-style-type: none"> • Employment Exceptions Report <ul style="list-style-type: none"> ○ The Employment Exception Report has been completed and will be rolling out to Internet Reports soon. ○ We have created a document to accompany the report to show you the 	

different exception reasons and it shows you how to fix the report.

- Anyone interested in getting a head start on the fixes can contact Robin at: rramirez@dmh.lacounty.gov
- Question: When is the roll-out of Internet Reports for FCCS? I would love to have a report showing which clients are missing measures or if there are any clean-ups that we will need to make, very similar to what we are getting for FSP.
 - Answer: Right now, the FCCS Compliance Report has a couple of errors but once that's fixed, it will be rolled out to Internet Reports. We currently have some other FCCS reports in Internet Reports, such as, outcome reports, Yes Responses, and Change Overtime.
- Question: Is the MHIP training for data entry staff or for the clinicians?
 - Answer: This is for data entry, however with all outcomes trainings, it is important to have the person who oversees the practice or someone in a supervisory role come to see what's asked of the data entry staff so that you know what is being asked of them. This is so that you can make determinations of how that fits into your organization's workflow. It also depends on the structure of your organization who should attend.

- **PEI Reports**

- Some data from the PEI Clinical Implementation Meeting were reviewed.
- Los Angeles has been selected by Senator Steinberg to be part of the MHSA audit.
- We have very little PEI data collected. So it is important that our providers enter more PEI data.
- Question: The person in our agency who was authorized to enter PEI outcomes is no longer working for us and the staff code that they were using is no longer accepted by the application. How do we go about entering PEI outcomes?
 - Answer: That should not be the case because the system should accept all codes dating back from 2009. This should not stop you in your tracks so call John and he'll be happy to help you with

		<p>this issue.</p> <ul style="list-style-type: none"> ○ Question: The clients that we work with are transitory by nature. How are we tracking the influence of that on the data collection? <ul style="list-style-type: none"> ▪ Answer: One of the questions for the larger community is, “How much is enough to report?” We don’t want any fabrication of the data. You either have the data or you don’t. We want the person evaluating the client in the beginning to evaluate the client at the end. We’ll take the data as it is and we’ll have to work with researchers on how much we can use. ○ Question: Are we still holding on to the 6 Month Updates? <ul style="list-style-type: none"> ▪ Answer: Yes, you are expected to continue collecting data if the practice lasts longer than that. We don’t anticipate PEI practices to last longer than a year. ○ We are collecting the data but PEI OMA doesn’t have an option to enter those updates. <ul style="list-style-type: none"> ▪ Answer: Yes, there should be an option in the application. Once you’ve created a pre-assessment and want to enter another assessment, you’ll be given an option to either enter another update or enter a post. The only time you would not have the update option is if you did not acknowledge the pre. The user’s manual online will give you a step-by-step on how to enter the update. ○ Question: For the outcomes that we enter into PEI OMA, there is the update. But for the CiMH data shells, I don’t think that they’ve been revised with the 6 month update, but they will be, right? <ul style="list-style-type: none"> ▪ Answer: According to Dr. Mitchell from CiMH, it will be updated and sent out. We will check back in with her to see when that date is and let you guys know. There’s no column for the update but you can still continue to collect the data. 	<p>Michael will check with CiMH on when the revision will be sent out.</p>
6	<p>Duplicate Baselines for FSP OMA (Miguel Juarez)</p>	<ul style="list-style-type: none"> ● We have fixed over 100 duplicate baseline errors and currently have over 200 requests to fix. ● These fixes are very time consuming. They require a lot of research and coordinating and collaborating with multiple parties to fix one duplicate baseline. 	

		<ul style="list-style-type: none"> • Different strategies and things to look for when doing data entry in OMA to prevent entering a duplicate baseline were discussed. • If you need training, it is available. Refresher trainings are also recommended. You can access a training schedule on the wiki: http://dmhoma.pbworks.com/w/page/11089064/Training 	
7	Open Forum (John Flynn)	<ul style="list-style-type: none"> • Question: In reference to the comment about you guys wanting to know what's going on in our end with the data, can you create a survey for us so that we can provide feedback for FSP OMA? <ul style="list-style-type: none"> ○ Answer: Sure, we can definitely do that. We had a survey for training but not one for the application, yet. This will help us with our OMA rewrite. • Question: Will there be a clean-up report for any other portion of FSP? If so, when will that be? <ul style="list-style-type: none"> ○ Answer: We talked about Education as being next but we don't have a timeline for that, yet. We might also tackle blank and missing items. For every domain we tackle, there will be a clean-up effort. • Question: A lot of our staff work on weekends and have assessment dates that land on a weekend. Why are we asked not to have weekend assessments? <ul style="list-style-type: none"> ○ Answer: What's happening is that our staff is raising a flag because most clinicians don't work on weekends but if your clinicians are working on the weekend then use that date. It was brought up as an issue on our side because a lot of the 3 month assessments have dates that land exactly on the anniversary date. For example, if the first assessment was done on the 17th and at every three month assessment after that, the assessment was also done on the 17th and it lands on the weekend. We just want to ensure data integrity. • Question: How do we enter multiple baselines under the same episode for FCCS? <ul style="list-style-type: none"> ○ Answer: Hold it until October when the new version of OMA is up. The first place you will hear about that will be in the OMA Chats and alerts. • Question: What is the turnaround time for FCCS corrections to be completed? <ul style="list-style-type: none"> ○ Answer: If you come to an OMA Lab, it will be that day. To attend the lab, email John: jflynn@dmh.lacounty.gov because space is limited. 	We will discuss this and design something for both FSP and PEI.

		<ul style="list-style-type: none"> • Question: I know that in order to change a Partnership Date, we need to submit a Data Change Deletion Request, but if I go to My Baselines and click on Edit Record, I see that I can change the FCCS OMA Date. Will this change the Partnership Date as well? <ul style="list-style-type: none"> ○ Answer: Yes, it does. You can change it to a later date but not an earlier date. You need to make sure your Assessment Date is either on or after your Start Date. • Question: I have a discharge for FCCS and it falls within the 6 Month window. Is it necessary to submit a 6 Month Update and a Termination Update? <ul style="list-style-type: none"> ○ Answer: For FCCS, you only need to do the Termination. But for FSP, if you are within the window, you will have to do the 3 Month Update and the Disenrollment KEC. 	
9	Next Meeting	<ul style="list-style-type: none"> • Wednesday, November 7, 2012 from 1:30 – 3:00pm Location: 695 South Vermont Ave., 15th Floor Glass Conference Room or via WebEx. 	Email John Flynn at jflynn@dmh.lacounty.gov if you would like to participate via WebEx.