Outcome Measures Application (OMA)

Transfers, Disenrollments, and Re-establishments

Transferring, disenrolling, and re-establishing clients in the OMA require only a few simple steps. In order to make a change in the client enrollment status, you must create a **Key Event Change (KEC)**, making changes only in the **Change in Administrative Information** section. The table below provides you with the necessary steps to make a change in the client enrollment status after filling in the Administrative Information with the client's information. Keep in mind that all of these actions require Countywide Authorization before a change can be made.

Action	Steps in Filling Out the KEC, Change in Administrative Information Section
Transferring a Client (Transferring a client from one provider site to another provider site when there is no break in FSP services)	 Get Countywide Authorization to transfer and know the date of authorized transfer Select Standard KEC Enter New Provider Number Enter Date Provider Site ID Change (on or after date of Authorization from Countywide) Scroll to the bottom of the screen and click on Is Complete
Receiving a Client (2 nd provider site receiving the client from the transferring agency)	 Get Countywide Authorization to transfer and know the date of authorized transfer Select Standard KEC Enter New Partnership Service Coordinator (Last Name) Enter Date of Partnership Service Coordinator Change (on or after date of Authorization from Countywide) Scroll to the bottom of the screen and click on Is Complete
Discontinuing a Client (Client disenrolling completely from FSP services. Client will not be receiving FSP services anywhere in LA County.)	 Get Countywide Authorization to disenroll and know the date of authorized disenrollment (Countywide Signature Date) Select Discontinuation KEC Enter Date of Partnership Status Change (on or after date of Authorization from Countywide) Select the Reason for the Discontinuation (should match Reason on disenrollment request) Scroll to the bottom of the screen and click on Create KEC
Re-establishing a Client (Client returning to FSP services within 365 days of disenrollment from FSP services)	 Get Countywide Authorization to re-enroll and know the date of authorized re-enrollment Select Re-establishment KEC Enter Date of Partnership Status Change (on or after date of Authorization from Countywide) Scroll to the bottom of the screen and click on Create KEC





KECs Quick View









