

**COUNTY OF LOS ANGELES-DEPARTMENT OF MENTAL HEALTH**  
Program Support Bureau-MHSA Implementation & Outcomes Division

**SUMMARY FOR:**

Crisis Oriented Recovery Services (CORS) Learning Network  
March 11, 2014

**Location:**

600 S. Commonwealth Avenue  
8<sup>th</sup> floor conference room  
Los Angeles, CA 90005

**Facilitator:**

Valerie Curtis, L.C.S.W, Training Coordinator

**Practice Lead:**

Urmi Patel, Psy.D., Supervising Psychologist

**Participants:**

Cynthia Abramowitz, Long Beach MHC  
Staci Atkins, West Central Family Mental Health Clinic  
Carla Avalos, San Fernando MHC  
Antonio Banuelos, Roybal Family MHS  
Dawn Beechner, Rio Hondo MHC  
Lisa Bendimez, IMCES  
Pauline Castellanos, VIP-CMHC  
Renee de Vicq, Long Beach MHC  
Wanda Duffy, Masada Homes  
George Eckart, MHSA Implementation & Outcomes  
Rosalie Finer, ASOC  
Lorena Jackson, Barbour & Floyd Medical Assoc.  
Linda Lee, Coastal API MHC

Lauren Menor, The Village Family Services  
Ana Montenegro, Child and Family Center  
Stephanie Mushrush, American Indian Counseling Center  
Marilou Nguyen, PEI Administration  
Michael Olsen, Enki  
M. Frances Pavon-Lara, MHSA Implementation & Outcomes  
Diana Perez-Johnson, San Antonio MHC  
Frank Sermier, Personal Involvement Center  
Alex Silva, MHSA Implementation & Outcomes  
Ana Suarez, SA 7 Administration  
Sarah Tefera, Para Los Niños  
Michael Villaescusa, MHSA Implementation & Outcomes

I. Welcome and Introductions

*Attendees briefly introduced themselves.*

II. PEI Practice Learning Network

- Purpose of PPLN

*Purpose described by V. Curtis.*

III. Review of Reports

- Review of available reports
- How is data being shared with clinical staff and clients?
- How is data being utilized?
- What data/information may be helpful in future meetings?

*G. Eckart briefly described the uses and utility of the individual provider reports included in participants' packets. G. Eckart described changes in CORS data from the previous to current aggregate report, highlighting that, unexpectedly, the percentage of unable to collect due to "Outcome Measure Unavailable," has increased since the last aggregate report and participants were*

*encouraged to email DMH's MHSa Implementation & Outcomes Division at [PEIoutcomes@dmh.lacounty.gov](mailto:PEIoutcomes@dmh.lacounty.gov) if CORS outcome measures are needed at their sites. G. Eckart presented an analysis of CORS outcomes, with clients who completed CORS grouped by number of treatment sessions attended and average improvement from pre to post treatment on the OQ series calculated for each group.*

#### IV. Soliciting Feedback

- Model Adherence Strategies
- Clinical Supports for Practice Implementation

*Participants shared strategies used at their agencies to adhere to the fidelity of the model and also discussed some clinical supports for successfully implementing the practice at their site that included having time set in clinicians' schedules specifically for seeing CORS clients and streamlining the triage process to help identify and refer clients that would benefit from CORS.*

#### III. Open Forum

*U. Patel announced CORS trainings have been scheduled and that she would email participants registration information. U. Patel also announced Ind CBT trainings are starting again next week and that several new rounds of Ind CBT trainings are forthcoming later in the year, dates TBD. MHSa Implementation and Outcomes division staff informed participants that there is an upcoming OQ series training on March 27, 2014, with registration information in the PEI outcomes section of the OMA Wiki.*

#### IV. Next PPLN Meeting

*Tuesday, July 8, 2014, from 2 p.m-4 p.m.  
550 S. Vermont Avenue, 2<sup>nd</sup> Floor Conference Room  
Los Angeles, CA 90020*